



Aventeon

Flexible, user-friendly automated mobile delivery solutions

Headquartered in Germany, Rhenus Home Delivery GmbH is part of the Rhenus group, one of Europe's leading logistics service companies with an annual turnover of 4.6 billion euros. Rhenus Home Delivery is a specialist in two-man end customer delivery of furniture and white and brown goods for well-known high street brands. Drivers also assemble and install furniture, set up electronic equipment, dispose of packaging and old equipment, and collect payment, if customers require these services. Their paper based processes were time consuming and allowed for little transparency. Looking forward, Rhenus wanted to be able to use a solution to collect important information such as delivery status notifications, route optimisation, mobile payments and damage documentation.

Aventeon is a Dutch IT software provider dedicated to the transport and logistics industry. From a service perspective, Aventeon offers "a la carte" software to support business processes and last mile delivery. The Logistics.ONE software offers a flexible and user-friendly solution with wide functionality. Logistics.ONE offers standard applications such as order management, barcode scanning, management of packaging materials, dynamic checklists, pictures, digital signatures, proof of delivery, hours and activity registration, GPS navigation and track and trace, phone calls, instructions and alerts.

Rhenus Home Delivery has moved from a completely paper-based system to a fully automated, unique and innovative delivery solution. Rhenus opted for the TourMonitor component, which gives all parties - including customers - an overview of the most recent information available on each delivery. Drivers have embraced the new technology, which is helping them work more efficiently and accurately day to day. Drivers are able to take payment by cash or card with the integrated payment solution. Now, Rhenus Home Delivery is able to offer an enhanced, flexible level of service to its customers. Drivers are able to make more deliveries daily and costs are being saved due to the improved processes, reduced administration and more efficient route planning.



Fast facts

Company	Aventeon
Website	www.aventeon.com
Specialization	Mobile IT solutions Transport & Logistics
Employees	47
Export markets	Germany, Belgium, Spain, Poland, Switzerland

"We now have a fully automated system which tracks goods from the moment they are loaded onto our trucks into the customer's home."

Project Manager, Rhenus Home Delivery

Results:

- Automated delivery solution
- More efficient and accurate work processes
- More daily deliveries
- Cost savings due to improved processes, reduced administration and more efficient route planning

